

Service Plan Abbreviations:

BI/AI = Basic/Advanced Interactive

cBI/cAI = Commercial Basic/Advanced Interactive

Availability by Service Plan			
BI	AI	cBI	cAI

Remote Monitoring and Control via Web/PDA					
Remote Arming/Disarming	Arm/disarm system remotely via the web or a PDA.	•	•	•	•
System Status and Summary of Recent Activity	View an at-a-glance summary displaying the current system status and any recent activity at your property.	•	•	•	•
User Code Management	Add/delete/edit user codes remotely, and track which users arm/disarm the system at what times. For systems with multiple partitions, choose which partition(s) each user code can access.	•	•	•	•
Searchable 60-Day Event History	Search a 60-day history of events reported by the system, including alarms and other activity. Customize the time frame of the search, and filter by device or event type. Download results as HTML or Excel files.	•	•	•	•
Multiple Permission-Based Web Logins	Create different "sub-users" for the account and grant varying levels of permissions for each user to view/change various settings in the Alarm.com web interface.	•	•	•	•
Multiple Partition Support	For compatible GE Concord/NX panels with multiple partitions, you can arm or disarm individual partitions via the web, add and assign new user codes to a specific set of partitions, see which sensors are in which partition, and filter the online event history by partition. Customers with a commercial service plan also can set up unique Arming Supervision schedules for each partition.	•	•	•	•
Customized Email/Text Notifications					
Alarms	Receive email/text message notifications for any type of alarm reported by the system. Through the web interface, customize which types of alarms result in notifications. Notification includes alarm details, such as time, date, and type of alarm. (These automated alarm notifications are in addition to and independent of the emergency response services provided by the central monitoring station.)	•	•	•	•
24x7 Sensor Activity	Receive email/text message notifications for non-alarm activity reported by door, window, cabinet, motion, and other sensors when the system is disarmed. The Alarm.com module reports all sensor and system activity 24/7 to Alarm.com, and Alarm.com sends alerts to selected recipients from the user's address book if it detects user-defined activity. Users can specify certain times during which sensor activity should result in a notification (e.g. receive an alert if the front door is opened between 9am and 5pm, Monday through Friday).		•		•
Arming/Disarming	Receive email/text message notifications when the system is armed or disarmed. For armings/disarmings performed at the panel, the event notification includes the name of the person whose user code was entered at the panel. For armings/disarmings performed using a keychain remote, the notification indicates which remote (e.g., John's Keychain Remote) was used.	•	•	•	•
Arming Reminders	Receive email/text message notifications if the system has not been armed by a particular time on a given day. (Not available on commercial service plans, which include Arming Supervision, a similar but more robust arming reminder feature designed for commercial users.)	•	•		
System Events	Receive email/text message notifications for power failures, sensor tampers/malfunctions, panel low battery, and other system events.	•	•	•	•
Sensor-Left-Open	Receive email/text message notifications if a particular door, cabinet, or window sensor is left open for an extended period during specified time frames (e.g., receive an alert if the garage door is left open for more than 2 hours between 9am and 5pm, Monday through Friday).		•		•

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Commercial Features

Weekly/Daily Email Reports (Arming/Disarming)	Receive a weekly or daily report summarizing all system armings/disarmings that occurred during the time frame of the report.			•	•
Weekly/Daily Email Reports (Normal Activity)	Receive a weekly or daily report of "normal" (non-alarm) activity such as door openings/closings or motion sensor activations reported by the system.				•
Arming Supervision	Receive email/text message notifications if the system has not been armed or disarmed by a particular time each day.			•	•
Auto Re-Arming Schedules	Create automated schedules so that if the system is not armed at any time between the start and the end of the schedule, it will automatically re-arm after a specific period of inactivity.				Optional Add-on
Automated Arming Schedules	Create automated arming schedules so that the system arms/disarms itself at certain times each day.				Optional Add-on
Enterprise Security Console	Commercial customers with more than one Alarm.com-enabled system can log into a single web interface to view system status and recent activity on all systems.				Optional Add-on

Light Automation

Turn Lights On/Off Remotely	Control up to 8 individual X10-enabled lights via the Web or PDA interface. Send commands to turn lights on/off.	Optional Add-on			
Automated Light Schedules	Create automated light schedules to have designated lights come on at specified times for specified lengths of time. (e.g., Turn on Living Room Light at 9pm, Monday through Friday, and leave it on for 2 hours.) An "away from home" option makes the light activation times approximate (within 30 minutes of the designated time) so that they appear to be coming on at random times. This helps make the property appear to be occupied when no one is there.				
Light/Sensor Interaction Schedules	Create rules so that a particular light turns on if a certain sensor is activated (e.g. Turn on Hallway Light if Front Door sensor is opened).				

Integrated Video Monitoring

Live Video Monitoring	View live video on up to 8 cameras simultaneously via the Alarm.com web interface.	Optional Add-on			
Customizable Video Clip Recording and Alerts	Customize recording settings based on security event, video motion detection and time of day. Receive email/text message alerts (including optional video clip file attachment for instant playback) whenever new video is recorded.				
Video Clip Playback	Watch recorded video clips online or from compatible PDAs and cell phones.				
Remote Video Storage	Recorded video is uploaded to the secure remote Alarm.com server (a local PC or video server is NOT required). Users can view and download stored video clips to a local computer. They can also protect a clip from being overwritten by newer clips once their remote video storage limit has been reached.				

*Please note that the availability of some features may vary according to the Alarm.com module's firmware version.